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Rx & Optician Verification Information

Customer Services - 2021-07-28 - General

Please Note: All information on the Rx/Optician Verification is applicable to US Orders Only

Please refer to our dedicated [Rx Guide](#) for all the information you will need on the Rx Optician Check. Please refer to our FAQ pages before forwarding your Optician-related question to our customer services team.

My Optician Does Not Show Up, How Do I Get My Optician Added?

Please forward us the following details for your optician, so we can correctly input their information into our system. Please provide us with as much information as possible about the optician that prescribes your contact lenses/eyewear. At a minimum, we would ask that you provide us with the following:

- Optician Name
- Name Of Practice
- Contact Email Address