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Tracking Your Order

Customer Services - 2021-07-28 - Orders

Tracking Your Order

There are two ways you can track your order that has been placed with Coloured Contacts.

- If you have a customer account, please Log In. or, you can head straight to your
 Order History to select the order you wish to track.
- If you checked out with a guest account, please enter your email address and order reference on our <u>Guest Tracking</u> page.

Customer services will only be able to provide the information as detailed on a customer's tracking page. Any enquiries regarding tracking may only be replied to with these instructions on how to access the tracking information pages.

Please note: The tracking information may differ between orders due to different couriers being used as postage methods.

Related Content

- <u>Customer Account Troubleshooting</u>
- Return and Exchange Product
- Late Delivery FAQs
- <u>Modification / Cancellation of Your Order</u>
- Confirmation Of Your Order